

## Offer Redemption Process

- Eligible customer receives the voucher code from DBS Bank.
- Customer visit the redemption website and register the voucher code
- Customer need to complete the registration process (“Registration”) by filling all the required details on [www.dbsairoffer.rewardzpromo.com](http://www.dbsairoffer.rewardzpromo.com)
  - Voucher Code
  - Customer name
  - Mobile Number
  - E-mail ID
  - City name
  - KYC document
- Registration of voucher on the dedicated website [www.dbsairoffer.rewardzpromo.com](http://www.dbsairoffer.rewardzpromo.com) has to be done before 31<sup>st</sup> December 2024
- On registration customer will get his / her unique “Authentication Code” within 24 to 48 hrs
- Authentication Code will be valid till 30<sup>th</sup> January 2024
- Authentication code is to be used on the same website [www.dbsairoffer.rewardzpromo.com](http://www.dbsairoffer.rewardzpromo.com) for booking the ticket
- Customer need to enter following details for booking.
  - Authentication Code
  - Sector / City from where customer will fly
  - Sector / City to which customer has to fly
  - 2 Options for Date of travel and Destination to be mentioned (with a gap of atleast 10 days):
  - Example: Customer wantsto travel from Mumbai to Delhi, for the onwards journey (Mumbai to Delhi) the gap between the dates has to be 10 days
- Once the booking is submitted, post 48 to 72 hrs according to the availability of air ticket, payment link will be sent to the customer for any 1 option given by the customer.
- Once the payment is received tickets will be issued and emailed to the customer within 4 to 5 working days