

- **Terms & Conditions for Free Flight Offer:**

- This offer is valid on between 4<sup>th</sup> September 2024 to 31<sup>st</sup> December 2024.
- All Eligible customer shall be entitled to an offer which consists of a one way flight ticket to domestic destination (Base Fare Only) within India.
- Rewardport Corporate Solutions (P) Ltd. shall be deciding the airline for travel purpose of the Eligible customer as per the offer term and Eligible customer will not have a choice to select any airline of their choice.
- There is a strict limit of one booking per household and per Eligible customer for the duration of the promotion.
- The offer is applicable on a direct flight only. The offer is not applicable on any connecting flights.
- The Eligible customer must mention 2 alternative destination and dates of travel on the Booking Request Tab. The first date of travel has to be intimated 40 days prior from the date of submission of booking. There should be a difference of minimum **10** days between two alternative travel date(s). Rewardport Corporate Solutions (P) Ltd. shall ensure to book the dates of travel chosen by the Eligible customer subject to availability of promotional fare. In case, if the chosen date of travel cannot be booked due to some reason then the Eligible customer may be offered alternative dates of travel by Rewardport Corporate Solutions (P) Ltd., which may be before or after the date's specified in the Booking Request Tab. Such an offer shall fulfill all promotional obligations by Rewardport Corporate Solutions (P) Ltd. to the Eligible customers. In certain sectors, if promotional fares are not available, Rewardport reserves to ask for alternate destination and dates again subject to availability of promotional fare.
- For registration, booking & for referring to the booking instructions and all the other information kindly visit [www.dbsairoffer.rewardzpromo.com](http://www.dbsairoffer.rewardzpromo.com) as it also forms a part of the terms and conditions of this off. The services offered under herein are strictly promotional and attract no liability of whatsoever nature against the provider.
- Eligible customers to register the voucher on [www.dbsairoffer.rewardzpromo.com](http://www.dbsairoffer.rewardzpromo.com) on or before 31<sup>st</sup> December 2024 to be eligible to claim their free flight ticket.

- Within 7 working days of receiving the completed Booking Request, RewardPort Corporate Solutions (P) Ltd. shall send payment link to the Eligible customer regarding his/her booking request for the total amount due towards taxes and other charges (other charges including but not limited to airport charges, development fee, passenger service fee, user development fee, Govt taxes, Insurance) (i.e. all charges excluding base fare) on the Eligible customers registered Email id or via SMS on their registered mobile no. No amendments will be entertained once the payment link is sent. If payment not made within 24 hours, the link will expire and no further bookings will be entertained thereafter and the offer shall stand lapsed for the Eligible customer.
- The Eligible customers is deemed to have understood that these taxes/charges may be subject to change beyond Rewardport Corporate Solutions (P) Ltd.'s control and Rewardport Corporate Solutions (P) Ltd. shall not be liable or in any manner responsible for the same.
- The choice of destination will be shared by the Eligible customer. However, Airlines and timing will be selected by Rewardport Corporate Solutions (P) Ltd. Only direct flights towards the destination will be booked.
- Rewardport Corporate Solutions (P) Ltd. will pick the cheapest flight available on particular date as instructed by the Eligible customer and communicate the same to the Eligible customer along with the taxes payable accordingly. Eligible customer will not have the option to choose the timings of the flight. No option shall be given to the Eligible customer to modify or change the flights.
- The Eligible customer has to provide their PAN / Aadhaar Card number to Rewardport Corporate Solutions (P) Ltd.
- There will be a few black out days. During which no bookings shall be made but the registration of Voucher can be done during this period. No bookings of Air Ticket will be allowed for the blackout days.
- This Voucher will not be valid where the destination of travel is having a national conference, festival, sporting event etc. during the period of travel. Further, Rewardport shall not be liable for any deportation or visa/entry denial of any restriction imposed by any competent authority on the customer.

- Ticket once issued cannot be changed/amended. If the Eligible customer does not reach the airport on the given time/date as mentioned in the flight ticket, his/her Voucher shall be deemed to be redeemed and cannot be re-used or reclaimed.
- Standard online payment charges will be applicable to Eligible customer for paying the taxes/charges via the payment link.
- The Eligible customer hereby expressly acknowledges and undertakes that Rewardport Corporate Solutions (P) Ltd. or DBS bank cannot be held responsible for any delays, cancellations or any alterations to the flight schedules and routes.
- Rewardport Corporate Solutions (P) Ltd. would use its reasonable endeavor to deliver the flight ticket to the Eligible customers at least seven days before that Eligible customers's date of departure.
- The flight voucher is non-transferable, non-assignable and cannot be sold, or redeemed for cash. There is no cash alternative to this offer, and all reservations are strictly subject to promotional availability. Further, Rewardport shall not be liable for any claim from the end user of the voucher or any such third party for any reason.
- RewardPort Corporate Solutions (P) Ltd. does not give any warranty or make any representation of the delivery, quality, merchantability or suitability of the Flight and/or the services being offered by the relevant airline. RewardPort Corporate Solutions (P) Ltd. is also not liable for any defect or deficiency in services so offered by any of the airlines.
- Eligible customer agrees and undertakes not to hold the RewardPort Corporate Solutions (P) Ltd., DBS bank and its directors, officers, employees etc. responsible for or liable for any actions, claims, demands, losses, damages, cost, charges and expenses that the customer may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur by way of and/or on account of the present offer.
- DBS bank and RewardPort Corporate Solutions (P) Ltd. shall not be liable for any loss or damage, whatsoever that may be suffered, or for any personal loss or injury that may be suffered (including loss of life), to a customer and/or a co-passenger, directly or indirectly by user or nonuser of the air ticket and/or any of the products/services offered.

- The Eligible customer shall comply with all the rules and regulations of the airlines (as applicable).
- RewardPort Corporate Solutions (P) Ltd. further reserves the right to withdraw this offer without notice in the event of force majeure circumstances i.e. Act of God, war, earthquake, flood, fire, catastrophe, strikes, lockdown by government or any event beyond the reasonable control.
- Rewardport Corporate Solutions (P) Ltd. is free to invalidate any voucher being misused and demand compensation from the Eligible customer or voucher holder under such circumstances.
- Redemption of the ticket is subject to the availability of seats.
- Standard airline rules shall apply, and identification may be required. The Airline Staff / Manager's decision is final and airline rules shall apply. The holder of this offer is not entitled to any preferential rights over any other airline patrons.
- This Air Voucher does not include any other facilities such as food and beverages, excess baggage, etc.
- Any issue related to service and issuance of ticket or baggage loss or baggage charges has to be dealt with respective airlines directly. DBS Bank and RewardPort Corporate Solutions (P) Ltd. shall not be held responsible.
- This Air Voucher cannot be utilized by presentation directly at the airline office or other booking agencies (online or otherwise) and has to be registered and booked by following the steps specified on the program site and/or these terms & conditions.
- This offer is not available to employees, agents, dealers, or distributors of DBS bank and RewardPort Corporate Solutions (P) Ltd., its clients or agencies and their immediate families.
- The usage of this Voucher is incumbent upon the terms & conditions to be followed by the voucher holder. Such conditions are binding on the voucher holder.
- The "How to Use/Redeem" instructions form a part of these Terms & Conditions.
- Offer excludes booking flights on public holidays and bank holidays.

- Any costs associated with entering the promotion, including accessing the promotional website, shall be responsibility of each entrant. Also, regular call and message rates will apply as per the consumer telecom operator in their respective circles.
- Only one voucher code per Eligible customer per booking will be entertained. Multiple vouchers cannot be clubbed together.
- A maximum of one voucher can be used per person, per mobile number, per email id, per household, per venue, per booking group (the group is defined as more than one person accompanying the voucher holder) during the promotion period.
- The usage of this Voucher is incumbent upon the terms & conditions to be followed by the voucher holder/customer. Such conditions need to be followed by the voucher holder/customer.
- The voucher has no monetary value, is non-transferable and cannot be used in conjunction with any other promotional offer.
- RewardPort Corporate Solutions (P) Ltd. is acting as an executing agency for this promotional offer and holds no legal and financial liability on unclaimed offers, incentives, vouchers, etc. beyond the applicable period of the promotional offer. There shall be no refund of the unused vouchers.
- This offer is subject to promotional availability and government regulations.
- Under this promotion, the Vouchers are being offered directly by Rewardport Corporate Solutions (P) Ltd.; DBS bank is not responsible either directly or indirectly with respect to any matter pertaining to this Voucher and the prize offered with this Voucher.
- RewardPort Corporate Solutions (P) Ltd. reserves the right to change the terms and conditions of this scheme, including extending, withdrawing, or discontinuing the same without notice, without assigning any reason, at their sole discretion and without any liability.
- Rewardport Corporate Solutions (P) Ltd. shall not be liable in any manner for any cost or expense incurred for the purpose of redemption of the Voucher.
- If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the DBS bank, including but not limited to technical difficulties, unauthorized intervention or fraud, DBS bank reserves the right,

in its sole discretion, to the fullest extent permitted by law (a) to invalidate any Eligible Subscriber; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.

- RewardPort Corporate Solutions (P) Ltd. is not responsible for any problems or technical malfunction of any telephone or network or lines, servers or providers, computer equipment, software, technical problems or traffic congestion on a mobile network, or any combination thereof, or any other technical failures including any damage to entrant's or any other person's mobile handset or computer related to, or resulting from, participation in this promotion or the downloading of any materials related to this promotion.
- If for any reason this promotion is not capable of running as planned because of infection by computer virus, bugs, tampering, unauthorized intervention, technical failures or any other causes beyond the reasonable control of DBS bank which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, Rewardport Corporate Solutions (P) Ltd. reserves the right in its sole discretion to cancel, terminate, modify or suspend the promotion, subject to any written directions made under applicable State or Territory legislation.
- Caution: Any attempt to deliberately damage DBS bank's promotional website or the information on the website, to cause malicious damage or interference with the normal functioning of the website, or to otherwise undermine the legitimate operation of this promotion may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, DBS bank reserves the right to seek damages to the fullest extent permitted by law. If DBS bank suffers loss or incurs any costs in connection with any breach of these Terms or any other legal obligation by an entrant, the entrant agrees to indemnify DBS bank for those losses, damages, and costs.
- RewardPort Corporate Solutions (P) Ltd., its clients, agents, and distributors accept no responsibility, financial or otherwise for the misuse of Rewardport Corporate Solutions (P) Ltd. vouchers and are not liable for any personal loss or injury and cannot be held responsible for any disagreement concerning quality/ availability of featured venues/offers.

- DBS bank not endorse the quality of any of the products or services being offered by the RewardPort Corporate Solutions (P) Ltd. or by the airlines. Any complaints or queries pertaining to the same would have to be taken up directly with the Rewardport Corporate Solutions (P) Ltd. marketing of such a product or service.
- RewardPort Corporate Solutions (P) Ltd., its clients, agents, and distributors cannot replace any lost, stolen or damaged vouchers and reserve the right to withdraw or amend any details and/or prices without notice.
- By availing the Offer, the Eligible customer hereby consents to the accessing of information and/or images of the Eligible customers by xxx and RewardPort Corporate Solutions (P) Ltd. for the purpose of this Offer. Further DBS bank shall be at liberty to use the entries received for its media coverage, advertisement or publicity in any form which is existing today or will be known anytime in the future including the promotion of any products manufactured, distributed and/or supplied by it without any consideration to the Eligible Subscriber.
- DBS bank and RewardPort Corporate Solutions (P) Ltd. are not responsible in the event of the flight being canceled by the airlines/ authorities for whatsoever reason; no refund or reschedule will be entertained DBS bank and RewardPort Corporate Solutions (P) Ltd. are not responsible for the quality of seats or any service discrepancies by the airlines.
- These Terms & Conditions are subject to Indian Law and the exclusive jurisdiction of the Courts in Mumbai.
- Last date to register the voucher is on or before 31<sup>st</sup> December 2024. Last date to book the flight ticket is on or before 30<sup>th</sup> January 2024. Last date to travel is on or before 31<sup>st</sup> March 2024
- All offers supplied by: Rewardport Corporate Solutions (P) Ltd., 316, Woodrow Building, Veera Desai Road, Andheri (W) Mumbai 400053, India.
- For any queries related to the above Offer, contact at below mentioned details:

- Contact No: 8433999050. Lines open Monday to Friday between 10:30 am to 5:30 pm
- Email: [dbsairoffer@rewardport.in](mailto:dbsairoffer@rewardport.in).